



Field service engineer

Impacting lives with our high-tech solutions – that’s our core business. Every day we strive to exceed our clients’ expectations and build custom solutions for their needs.

The challenge

Your focus will be on project installation, troubleshooting, maintenance, training, and customer support services at our international clients. Are they using the machinery as they should be and/or is there room for improvement? How can we tackle the problem with the most efficient solution? How can I assure maintenance is done as effective as possible? Can we predict preventive maintenance intervals to reduce machine downtime? And do I need to align an expert from mechanical, electrical or software engineering to come up with a solution? Dec offers you a challenge like no other!

You are the all-round technical expert responsible for assisting our customers (on-site or remote) to prevent downtime or reduce the effect if any trouble may occur with our equipment. Your tasks will among others consist of assisting with commissioning procedures, on-site troubleshooting (from a multidisciplinary point of view), training customers how to accurately use our equipment. You will be involved in the development of the equipment, assembly and assisting with testing of the equipment for Factory Acceptance. You are the on-site ambassador of our organization and are in direct contact with our customers as well as many of our internal colleagues. As all our equipment is of high standard, you are challenged in creativity and problem solving since your solutions must be outstanding as well.

Please note this job requires approximately 30%-50% travel, both domestic and international.

The requirements

- A technical bachelor’s degree (or similar level acquired through experience)
- 5+ years of working experience in a similar position
- Theoretical and practical knowledge of multiple fields of engineering (i.e. mechanical, electrical, software)
- Basic PLC knowledge (Siemens Step-7, TIA Portal, WinCC), capable to trouble-shoot existing software program;
- Verbal and written proficiency in (technical) English is required, any proficiency in Dutch is preferred.

What's in it for you?

Working at Dec means being part of an ambitious and innovative organization. Dec is all about quality, teamwork, informal atmosphere, personal contact and building lasting relationships. Working in our line of business brings you high-tech challenges and enables you to think creatively to come up with never-seen-before solutions. Besides competitive salary benefits, we assure a career long learning curve in what you like most, solving technical challenges.

About Dec

We specialize in sophisticated customer-specific equipment & services projects in the Life Science industries, primarily the Pharmaceutical (Human and Animal), Medical & Clinical Instrumentation and Food industries.

Our knowledge is deeply rooted in the automated pharmaceutical packaging business – therefore, we have the in-built expertise and very specific know-how to help overcome the evolving challenges constantly faced by customers in highly supervised markets. Relying on many years of combined experience and skills in the management of large-scale projects internationally, we offer a complete range of equipment and service solutions for the pharmaceutical packaging industry.

How do I apply?

If you’re interested in applying to this position, please let us know by clicking the button below. If you want to



learn more about the position or about our organization, check the website www.dec-group.nl. Please feel free to contact Ivo Baijens (Managing Director) at jobs@dec-group.nl.